

## Terms & Conditions

### Free Services

Promoter: Co-op Electrical, which is the trading name of Co-operatives E-store Limited, a registered society registered in England and Wales under the Co-operative and Community Benefit Societies Act 2014 with registered number 29166R and its registered office at 1 Angel Square, Manchester, M60 0AG.

1. To redeem this offer, participants must purchase selected washing machines, washer dryers or dishwasher appliances from the Co-operative Electrical Website between 12:00 on 14 September 2018 and 10:00 on 5 October 2018.
2. The order must be placed over the telephone on 0800 28 00 111\* or on the Co-op Electrical website at see [www.coop.co.uk/electrical](http://www.coop.co.uk/electrical). This offer does not apply to orders placed in store.
3. Participants must select the connection and/or removal service at basket to receive the free service[s].
4. The Cost of delivery will be deducted at basket, this will be a discount of £4.99.
5. A participant may redeem this offer once per transaction. One per person. This offer cannot be used in conjunction with any other discount or promotion, with the exception that it may be used in conjunction with Co-operative Group Limited
6. employee member discount.
7. Eligible orders will receive free removal [Retail £24.99] ("Free Removal") of their old
8. appliance and free connection [Retail £24.99] ("Free Connection") of their new appliance. Please refer to our Terms and Conditions relating to Removals and Connections, which can be found at, [www.electrical.coop.co.uk/content/connection-and-removal](http://www.electrical.coop.co.uk/content/connection-and-removal)
9. This offer must be accepted as offered. No cash alternative is available. This offer cannot be transferred, sold or exchanged. The Promoter reserves the right to substitute the offer for an alternative offer of equal or greater value.
10. All orders placed will be subject to the Co-op Electrical terms and conditions of trade, which can be found at [www.electrical.coop.co.uk/content/terms-and-conditions/](http://www.electrical.coop.co.uk/content/terms-and-conditions/) and will be subject to availability.
11. The Promoter will not be liable for system failures, network errors, errors or unavailability on its website, hacks on the system or personal computer/mobile device issues of any kind.
12. The Promoter reserves the right to disqualify from this offer any participant suspected of fraud, cheating or otherwise acting dishonestly in the opinion of the Promoter.
13. The Promoter reserves the right at its absolute discretion to cancel this offer in whole or in part without prior notice in the event of circumstances that make it necessary to do so.

14. The Promoter's decision is final in every situation (including any not covered by these terms and conditions) and no correspondence will be entered into.

15. The Promoter reserves the right to amend these terms and conditions at any time.

Revised terms and conditions shall be available on the Promoter's website.

14. This offer and the terms and conditions of it are governed by and shall be construed in accordance with the law of England and Wales.

\*calls are charged at local rate from a BT landline. Call charges from other companies and mobiles may vary. Please check rates with your service provider. For security and training purposes, telephone calls may be recorded and monitored. The telephone line is open 8:00am to 7:00pm Monday to Friday, 9:00am to 6:00pm Saturday, the Call Centre is closed on Sundays and Bank Holidays.



